

PAGE: DEMOGRAPHICS

1. How many years of experience do you have as a USG employee?

	Response Percent	Response Count
Less than 2 years	22.4%	60
2 to 5 years	26.9%	72
More than 5 years	50.7%	136
answered question		268
skipped question		6

2. How many years of experience do you have as a USPSC?

	Response Percent	Response Count
Less than 2 years	32.6%	89
2 to 5 years	36.3%	99
More than 5 years	31.1%	85
answered question		273
skipped question		1

3. Where are you currently working as a USPSC?

	Response Percent	Response Count
Washington	37.1%	101
Overseas	59.2%	161

Surge (Global Availability)	3.7%	10
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answered question	272
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skipped question	2
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4. Where did you hear about the PSC solicitation for your current position?

	Response Percent	Response Count
FedBizOpps (www.fbo.gov)	13.6%	37
USAID Agency Notices	16.5%	45
Internal Mission or Office E-mail/Posting	10.3%	28
Recruitment Website (e.g., www.globalcorps.com)	17.3%	47
Personal Referral	31.6%	86
Other (please specify) Show replies	10.7%	29
answered question		272
skipped question		2

PAGE: SOLICITATION AND APPLICATION PROCESS

5. Was the solicitation clearly written?

	Response Percent	Response Count
Yes	87.5%	232
No	7.9%	21
No Opinion	4.5%	12
answered question		265

answered question 209

skipped question 9

6. Was all relevant information contained in the solicitation?

	Response Percent	Response Count
Yes	80.8%	215
No	15.8%	42
No Opinion	3.4%	9

answered question 266

skipped question 8

7. Did changes or errors in the solicitation require an amendment?

	Response Percent	Response Count
Yes	6.8%	18
No	84.5%	224
No Opinion	8.7%	23

answered question 265

skipped question 9

8. Was the application process clear?

Response Response

	Percent	Count
Yes	82.1%	216
No	12.9%	34
No Opinion	4.9%	13
answered question		263
skipped question		11

9. Was it easy to submit your application?

	Response Percent	Response Count
Yes	84.8%	223
No	13.3%	35
No Opinion	1.9%	5
answered question		263
skipped question		11

10. Was the application process was more burdensome than the application process for non-U.S. government employment?

	Response Percent	Response Count
Yes	42.6%	113
No	36.2%	96
No Opinion	21.1%	56
answered question		265

skipped question

11. Comments on the solicitation and application process:

	Response Count
Show replies	86
answered question	86
skipped question	188

PAGE: USPSC CONTRACT

12. Please rate your overall experience negotiating your first USPSC contract with USAID.

	Very Easy	Fairly Easy	Manageable	Somewhat Difficult	Very Difficult	Rating Average	Rating Count
	14.7% (38)	26.3% (68)	36.7% (95)	17.0% (44)	5.4% (14)	3.28	259
						Comment: Show replies	83
						answered question	259
						skipped question	15

13. Please rate the ease with which you found understanding the terms of your first USPSC contract with USAID.

	Very Easy	Fairly Easy	Manageable	Somewhat Difficult	Very Difficult	Rating Average	Rating Count
	10.7% (28)	28.7% (75)	36.8% (96)	17.6% (46)	6.1% (16)	3.20	261

Comment:
[Show replies](#)

55

answered question**261****skipped question****13**

14. What issues were, or continue to be, most confusing or problematic about your USPSC contract? Choose all that apply.

	Response Percent	Response Count
Salary (including grade or step increases)	24.4%	58
Benefits and allowances	66.0%	157
USPSC responsibilities prior to assignment (particularly overseas)	17.2%	41
Revisions to statement of duties	10.5%	25
Knowing who to contact for questions	38.2%	91
Transferring, ending, or extending your contract	34.5%	82
Other, (please specify) Show replies	21.4%	51

answered question**238****skipped question****36**

PAGE: SATISFACTION LEVEL

15. How would you rate your overall level of job satisfaction in your current position?

Very

Somewhat

Neutral

Somewhat

Very

Rating

Rating

	satisfied	satisfied		dissatisfied	dissatisfied	Average	Count
	44.4% (114)	35.0% (90)	11.3% (29)	7.4% (19)	1.9% (5)	4.12	257
						Comment: Show replies	30
						answered question	257
						skipped question	17

16. How would you rate your satisfaction with your status as a USPSC?

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Rating Average	Rating Count
	20.8% (54)	35.8% (93)	21.5% (56)	16.2% (42)	5.8% (15)	3.50	260
						Comment: Show replies	74
						answered question	260
						skipped question	14

17. Which of the following would most improve your satisfaction level as a USPSC? Please choose up to three.

	Response Percent	Response Count
Additional benefits and allowances	55.1%	141
More job opportunities/career advancement potential	56.6%	145
Ability to convert to direct hire status	55.5%	142
Ability to apply for direct hire positions limited to "status eligible" employees	46.5%	119

Improved contract services	15.6%	40
Better salary	29.3%	75
Increased understanding of the PSC mechanism among non-USPSCs	18.8%	48
Statement of duties that better reflects actual job scope	14.8%	38
N/A	4.3%	11
Other (please specify) Show replies	18.0%	46

answered question 256

skipped question 18

PAGE: PSC ASSOCIATION SERVICES

18. Please rate your experience with the PSC mailbox services (uspsc@usaid.gov).

	Response Percent	Response Count
Very satisfied	14.5%	37
Somewhat satisfied	13.3%	34
Neutral	15.6%	40
Somewhat dissatisfied	3.5%	9
Very dissatisfied	1.6%	4
Have not used	21.5%	55
Unaware of PSC mailbox services	30.1%	77
	Comment: Show replies	21

answered question 256

18

skipped question

19. Please rank your knowledge of what the PSC Association is and does.

	Very knowledgeable	Somewhat knowledgeable	Limited knowledge	No knowledge	Rating Average	Rating Count
	4.7% (12)	30.6% (78)	46.7% (119)	18.0% (46)	2.22	255
	Comment: Show replies					10

answered question **255**

skipped question **19**

20. Please rank in order of importance the following issues the USPSC Association committee should prioritize in the short- and medium-term. Choose 1 for the most important and 6 for least important.

	1	2	3	4	5	6	Rating Average	Rating Count
Human Resources and OAA (benefits and allowances such as overseas allowances, training, leave, etc.)	54.8% (136)	23.4% (58)	10.9% (27)	6.9% (17)	3.2% (8)	0.8% (2)	1.83	248
Contract/ Benefits Knowledge (improving USPSCs' knowledge of their contracts and processes and procedures)	18.5% (46)	37.1% (92)	28.2% (70)	10.5% (26)	4.4% (11)	1.2% (3)	2.49	248
USAID Contract Services and Responsiveness (improving efficiency and effectiveness of USAID responses to your issues)	8.4% (21)	18.5% (46)	40.2% (100)	19.7% (49)	11.6% (29)	1.6% (4)	3.12	249
USPSC Community (website, handbook, etc.)	4.0% (10)	9.6% (24)	8.4% (21)	42.6% (106)	31.3% (78)	4.0% (10)	4.00	249

Communications and PR (improving awareness and understanding in USAID of the services and benefits provided by USPSCs)	8.0% (20)	10.4% (26)	12.0% (30)	20.5% (51)	43.8% (109)	5.2% (13)	3.97	249
Other	6.0% (15)	0.8% (2)	0.4% (1)	0.0% (0)	5.6% (14)	87.1% (217)	5.60	249

answered question 249

skipped question 25

21. Please specify "other" for the question above, if applicable:

Response
Count
Show replies
45

answered question 45

skipped question 229

